

Thank you for your email.

The Building Better Rotas project <http://east24/Emergency-ops/building-better-rotas.htm> is a requirement of the Independent Service Review (ISR) commissioned by NHS Improvement and NHS England. The key principle of the ISR is to improve the efficiency of existing capacity and introduce additional capacity over the three years. Information in relation to the ISR can be found at <https://www.eastamb.nhs.uk/EEAST-ISR-Report-March-2018.pdf> and <https://www.eastamb.nhs.uk/news/investment-in-hundreds-of-new-staff-and-ambulances-over-three-years/2462> .

The operational detail of this project specific to any of the Trust's 130 work locations is being managed and developed by local managers based on a set of core principles which have been developed following consultation with UNISON. Therefore, this email is being forwarded to your local senior manager whom is leading the process of ensuring local staff are involved in developing local rosters. Local senior managers are best placed to address local operational questions, provide any clarifications or address any inaccurate information.

In the meantime, please see the details at the following link for the workshops which are specific to your area and which have occurred or are scheduled to occur: <http://east24/Emergency-ops/how-do-i-get-involved.htm> Feedback on the project can be provided to the project team through the following link: <http://east24/Emergency-ops/feedback-form.htm>

Information on the Trust's support for staff can be found at the following links which may be helpful: <http://east24/You-Matter/you-matter.htm> and <http://east24/Support-services/HR/wellbeing-hub-2.htm>

Best regards,

**Office of Chief Executive**

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